



Welcome Online Users,

March 21, 2018

We are very excited about the upcoming system conversion which is the last step in the merger between Northern Tier and North Star. One of the key systems being converted is the online banking product. North Star's *Anytime* Online is packed full of great features that we hope you will enjoy, such as FREE Bill Pay, Account to Account transfers and a great mobile app.

Dates to know regarding your online account access:

- Northern Tier's Online services will be unavailable after Midnight on March 30.
- The last day to process a remote deposit through the NT mobile app will be March 28.
- The last day to schedule a bill payment through NT bill payment is March 28.
- We anticipate that you will have full access to North Star's *Anytime* Online services on Sunday, April 1.
- Staff will be available by phone Sunday, April 1 from 10am-6pm to assist you. If you are in need of assistance call 701-838.5141.

Unfortunately, we were unable to transfer your existing user names or password data due to security concerns. We apologize for any inconvenience that this causes.

Your initial login is the number on the top right of this letter. You will then be prompted to complete the enrollment process which will include setting a new user name, security questions and password. You will have full access to your accounts as soon as the enrollment process is complete. We have included step-by-step instructions to help you with this process.

If you would like to get a sneak-peak at *Anytime* Online, simply go to NSCCU.COM and click on the link: [Self-Enroll for Anytime Online Access click here](#) on the left side of the homepage. The next screen will offer a demo in the green links on the right side of the page where the system will walk you through setting up a mock account. You will not be able to actually set up your account but it will give you a great idea what to expect. You can also stop by any of our 10 member service centers for more information either before April 1<sup>st</sup> or after.

To download North Star's Mobile App go to your App or Play store and search for NSCCU. You'll be prompted to accept the disclosures and the imaging/camera option for Remote Deposit Capture of checks to deposit. Initial enrollment cannot be completed with the mobile app. Please use the full or mobile website for initial enrollment.

Transaction histories from prior to April 1<sup>st</sup> will NOT be available through *Anytime* Online. However, e-statements will be available to anyone currently enrolled. Any other transaction history or check images will be available by contacting any of our member service centers.

We encourage you to check out the free online Bill Pay. It's a great way to send payments! Please note: If you set up a payee, wait a day to schedule a payment as the system retrieves the payee's information.

Sincerely,

*Bob Herrington, CEO*